

## CivActs Campaign

CivActs is an initiative that seeks to amplify citizen's voices, facilitate dialogue and co-creation of solutions between communities and leaders to promote accountability in the community development process. The CivActs Campaign gathers concerns and questions from communities across the country to eliminate information gaps between the government, media, NGOs and citizens.

### Community Consultations

Through our partners, including NAYO, VISET and Amandla Trust, CivActs has hosted community listening sessions in Bulawayo, Chitungwiza, Goromonzi and Harare (Mbare and Glenview). The sessions help residents to identify their developmental challenges, and were attended by numerous youth, women, men and people living with disabilities. They also provided an opportunity for elected and appointed leaders, including councilors, Members of Parliament, informal traders and residents' associations representatives to interact and engage with community members on these issues. Among the issues discussed:

Also in Manyame there is poor drainage and poor road networks... such that heavy rains are causing water to flood in certain places

#### Service Delivery

Including the non- collection of refuse, poor roads, poor drainage systems, potable water shortages, poor health services, poor access to sexual reproductive health services for women at public health facilities, electricity outages, lack of vending bays for informal traders, lack of WASH facilities at vending bays

We are facing a problem of refuse collection. Refuse is not being collected. It can go for as long as 3 months without being collected.

#### Corruption

Irregularities in the allocation of vending bays and residential stands, law enforcement agents soliciting bribes from citizens, corrupt land barons falsely selling land.

Allocation of residential stands in areas that are not fit for human settlement, i.e wetlands and dumping sites.

#### Discrimination

People living with disabilities failing to access services at public facilities, e.g. community boreholes. Exclusion of women from key meetings with local authorities.

There is limited access to water and sanitation for people living with disabilities and albinism. Most of us have to queue in the sun, There is no priority given to people like us when it comes to water issues.

## Meet your Community Frontline Associates

Community Frontline Associates are dedicated groups of volunteers acting as two-way information collection and dissemination units. CFAs gather information on critical problems, relaying this information to the Accountability Lab Zimbabwe team who coordinate with local and national power-holders. We then ensure validated information on these issues is fed back down to communities through local radio shows, community meetings and info-graphics in local languages, facilitating conversations about key local concerns and working with partners to solve problems.



I love engaging with our leaders around the development of my community.

**Catherine Mutizwa**



I am a peace and development practitioner. I come from a community with dense and intense diversity dynamics. I have always considered this a blessing in disguise in regards to strengthening accountability and transparency mechanisms in place.

**Keith Sibanda**



What I love about Luveve are the recreational facilities such as the stadium, the library, the swimming pool as well as the youth center which have the potential to positively change the quality of life for the youths and other community members if adequately put to good use.

**Courtney Mbalenhle Masuku**



What I love about my community is that they prioritize development over politics.

**Eminent Mubaiwa**



What I love about my Community is that it's a community that understands the purpose and significance of unity and thus, in whatever they do they make sure to foster unity in order to achieve goals.

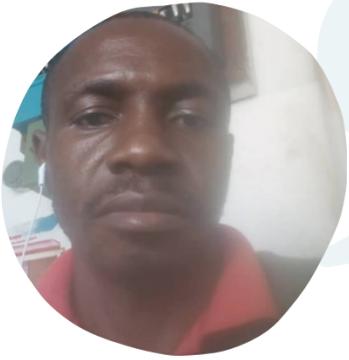
**Rachel Voko Ncube**



I am from a community that believes in UBUNTU, a community that believes in oneness and that are in the core of social accountability. The motto of the community is that 'we pay and duty bearers should deliver'. Together we can as Ward 25 Nketa, Bulawayo.

**Prosper Masibi**

## Meet your Community Frontline Associates



Mbare is a much talked about community and mostly in bad light. But the residents are exemplary if you invest time to engage with us.

**Jokoniah Mawopa**



I love how my community is so peaceful and quiet, everyone is like family. There is security and most relationships are built on mutual trust.

**Praise Makoni**



The significance of planting a tree has power in every society. It is a way for children, women and men to participate in creating solutions.

**Natalie Gwatirisa**



I am a journalist and a woman's rights activist. I am passionate about representing my community and fighting for what is right, I believe that young people have the potential to do great and this is our time to do so.

**Tsitsi P Mashiri**



I love my community. I love that there are churches, shops and schools which are a necessity to the people. I love that my community has youth centers which help young people to showcase their different talents, therefore education still goes on not only in schools but outside the school facilities. Above all I enjoy being part of my community.

**Mitchelle Dhlodhlo**



People from the community are observant, they don't want to be short changed by our Goromonzi Rural District Council.

**Mary Nyadome**



What I love about my community is that there is a development of sporting talents, development of practical skills such as carpentry and people help each other for instance during funerals.

**Simon Mubvuta**



My community is united, friendly, conservative, innovative, full of energy and talent and diverse, as you find almost all Zimbabwean cultures with the majority being the Ndebele culture and that is why I like my community.

**Nontokozy Moyo**