



Rine Vhathu

Thina Abantu

Iswe Banhu

We the People of Zimbabwe

Iswa Tubantu

Ife Anthu

Isu Vanhu

Call Centre Daily Report 29 July 2018

1. Daily call centre calls and action record

Table 1: Call Centre Data	
Total number of calls with incidents recorded	36
Total number of inbound calls	366
Total number of outbound calls	300
Action taken	Wherever a violation was noted, callers were referred to police, Zimbabwe Human Rights Commission, or to Zimbabwe Electoral Support Network according to the incident details
Verified Incidents	3

N.B The above figures are from 24 hours coverage of the call centre.

2. Incidents reports

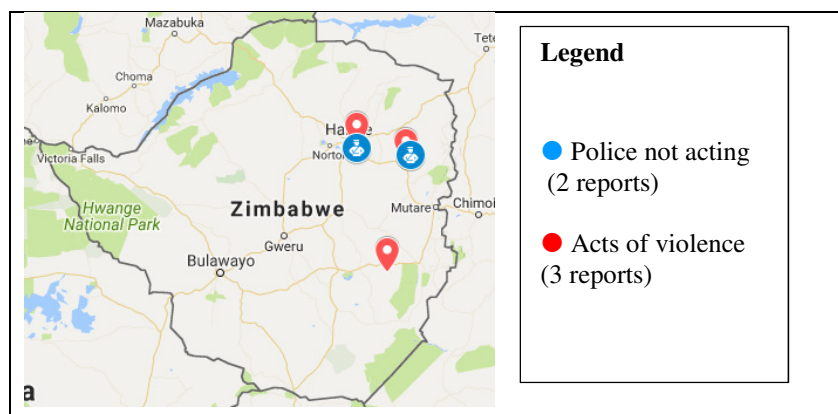
Reports were made for 36 people who interacted with the call centre. A total of 61 violations were reported, impacting both individuals and communities as a whole.

Table 2: Incidents reported 29 Jul	
Violations	Number of reports
Electoral malpractices	36
People being threatened with violence	13
People being forced to do what they do not want to do	7
There has been violence	3
Other: Police not acting	2

3. Incidents of particular concern

It is of particular concern where violence has broken out, as well as reports which involve the interference or inaction of the state. On July 29 it was reported that there were three acts of violence in Makoni East, Bikita South and Epworth (Harare). Police were reported not to act in Chiendambuya (Makoni North) and Epworth (Harare).

Table 1: Incidents of particular concern



4. Verification Report

The following three cases were reported and taken up by the verification team.

Table 3: Verification Reports		
Reports	Location (Province, Constituency)	Action taken
ZANU-PF leaders had a meeting at Karai Secondary School. At the meeting they distributed a sample of the presidential ballot paper to the more than 300 people that were present at the meeting. The caller took the sample to ZEC officials in the area who agreed that this is illegal and promised to investigate the matter thoroughly.	Masvingo, Bikita South	ZANU-PF distributed 300 copies of replica ballot boxes in the area but could not teach or tell the people what they wanted as known MDC-T people including the contesting candidate also attended the meeting. In frustration they simply gave the papers and drove away. It is believed the papers were to be used to intimidate non ZANU-PF member ahead of the elections.
A woman was beaten up by ZANU-PF supporter for supporting MDC Alliance. He threatened to burn her house. She sustained injuries to the head.	Harare, Epworth	An MDC Khupe supporter has been threatening and beating the victim and her husband for choosing to support Chamisa after the split in the party. The caller was advised to phone the Assistant Commissioner responsible for Harare province after the local police refused to attend the case.
Blue pick-up truck with number is filled with ZANU-PF supporters and is driving through Makomo Primary School polling station chanting party slogans.	Harare, Epworth	The school was not officially a polling station. It only becomes a polling station twenty four hours before actual voting when ZEC starts to demarcate the area to be used as a polling station.