



Rine Vhathu

Thina Abantu

Iswe Banhu

We the People of Zimbabwe

Iswa Tubantu

Ife Anthu

Isu Vanhu

Call Centre Daily Report 27 July 2018

1. Daily call centre calls and action record

Total number of calls with incidents recorded	71
Total number of inbound calls	256
Total number of outbound calls	422
Action taken	Wherever a violation was noted, callers were referred to police
Verified Incidents	5

N.B The above figures are from 24 hours coverage of the call centre.

2. Incidents reports

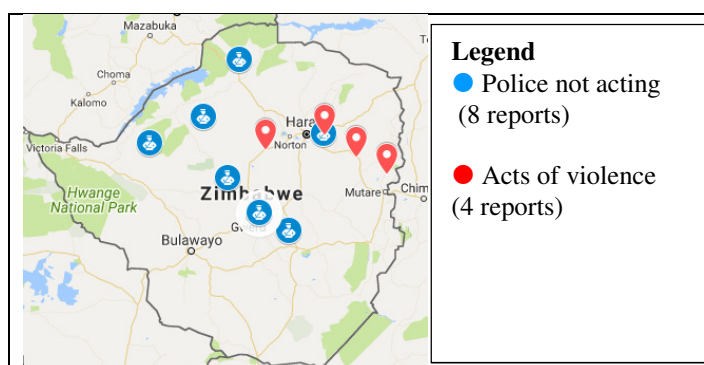
Reports were made for **71** people who interacted with the call centre. A total of **101** violations were reported, impacting both individuals and communities as a whole.

Violations	Number of reports
Electoral malpractices	47
People being threatened with violence	28
People being forced to do what they do not want to do	13
There has been violence	4
Other: Police not acting	8
Other: Trumped charges	1

3. Incidents of particular concern

It is of particular concern where violence has broken out, as well as reports which involve the interference or inaction of the state. On July 27 it was reported that there were acts of violence in Mutasa Central, Headlands, Chegutu East and Goromonzi South and reports of police not acting in Chirumanzu, Binga North, Zhombe, Goromonzi South, Gokwe North, Hurungwe and Chiwundura.

Table 1: Incidents of particular concern



4. Verification Report

Two cases were followed up with verification, with action being taken for both cases. Further cases were investigated by verification, but were still pending at the time of this report.

Table 3: Reports		
Reports	Location (Province, Constituency)	Action taken
A war veteran was the main perpetrator during 2008 election, his home was used as a base and many people were killed there. This week he is making door to door campaigns forcing MDC Alliance members to declare they cannot read or write and need to be assisted to vote. Those who refuse are reminded of 2008 and he is claiming that this year shall be a repeat of 2008 massacres and all MDC Alliance will be killed during the run-off phase. Peace champions are having difficulties reporting to police as victims need to report but victims are afraid to go forward and report.	Manicaland, Buhera Central	The case was verified and referred to the ZHRCs Manicaland provincial team for further investigations. One of the victims was prepared to share his story with the commission. ¹
A kraal head is training to be a polling station agent as he has been selected. ZEC does not know that he is a kraal head.	Midlands, Gokwe North	The village head was confirmed to be a strong supporter of ZANU-PF and intends to commandeer people to vote. We referred the case to ZHRCs Midlands provincial team.
There has been a report of partisan food distribution and vote buying in Gokwe North.	Midlands Gokwe North	It was established that maize distributed had come from Manoti G.M.B. Victims were advised to report the case to Department of Social Welfare and local police.
Unknown ZANU-PF people went into Skabela Primary School and put posters insides 4 classrooms while children were still inside, teachers houses and 2 toilets. Referred caller to ZEC.	Midlands, Zhombe	Case was confirmed to the true and caller was advised to report to ZEC and local police. Caller was doubtful if police were going to act as they are afraid of local ZANU-PF structures.
Violence broke out between ZANU-PF and MDC youths at the Shops during a beer drinking session. Both parties were armed with machetes, bricks and axes while one ZANU-PF youth was carrying a spear. When the ZANU-PF youth felt outnumbered they called for backup. Upon arrival, the fight escalated to a 2 hour war, shops closed down, homesteads closed down. Violence was targeted at everyone who was at the line of fire including two elders	Midlands, Zhombe	Confirmed that there was significant violence, but the most serious injury was a broken limb. People attended a rally for fear of reprisals that there being threatened by ZANU-PF.
MDC Alliance people were doing a car rally at Mbizo Shopping centre informing people about a rally tomorrow. They were approached by ZANU-PF youths and told to stop what they were doing. Whilst they were arguing ZANU-PF youths took out machetes and attacked 3 MDC-members and they are critically injured. They got to the police station and the ZANU-PF youths had already made a statement and there was a riot by the police gate. The victims have been sued and no statement has been produced by the police.	Midlands, Mbizo	It was established a campaigning MDC-T Alliance convoy was ambushed. Three people were attacked with machetes and taken to Kwekwe hospital. The affected persons were advised to report to the police (which they did) and bring injured for medical care once stabilised after treatment in Kwekwe.

¹ This is a follow up report to a verified case reported 26 July