



Rine Vhathu

Thina Abantu

Iswe Banhu

We the People of Zimbabwe

Iswa Tubantu

Ife Anthu

Isu Vanhu

Call Centre Daily Report 25 July 2018

1. Daily call centre calls and action record

Table 1: Call Centre Data	
Total number of calls with incidents recorded	47
Total number of inbound calls	161
Total number of outbound calls	303
Missed overnight callers (for July 25)	3
Action taken	Wherever a violation was noted, callers were referred to police and ZHRC
Verified Incidents	2

2. Incidents reports

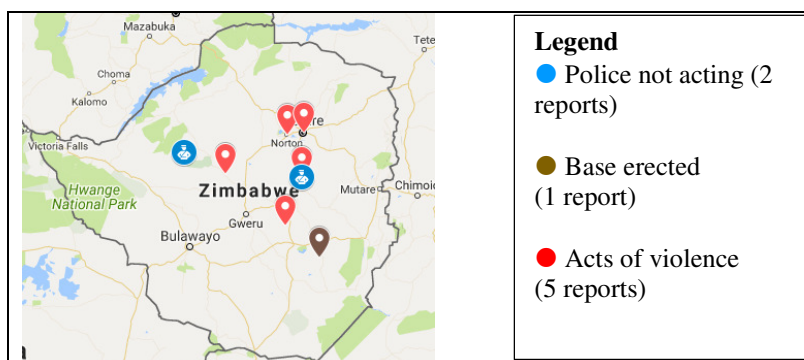
Reports were made for 47 people who interacted with the call centre. Two reports stated that “All is well’ leaving 45 callers with violations. A total of 73 violations were reported, impacting both individuals and communities as a whole.

Table 2: Incidents reported 25 Jul	
Violations	Number of reports
People being threatened with violence	29
Electoral malpractices	18
People being forced to do what they do not want to do	10
There has been violence	5
Other: Suspicious people/ activities	3
Other: Police not acting & Unable to report to Police	5
Other: Base erected	1
Other: Arrested	1
Other: Abducted	1
All is well	2

3. Incidents of particular concern

It is of particular concern where violence has broken out, as well as reports which involve the interference or inaction of the state. On July 25 it was reported that there were acts of violence in Chirimanzu, Chikomba, Norton, Zhombe and Southlea Park (Harare) and reports of police not acting in Chikomba and Gokwe South. It was reported that bases are being set up in Zaka.

Table 1: Incidents of particular concern



4. Verification Report

Two cases were followed up with verification, with action being taken for both cases. A number of other cases were being followed up but have not been concluded.

Table 3: Reports		
Reports	Location (Province, Constituency)	Action taken
A woman's daughter was taken away by ZANU-PF district Chairman and questioned for 2hrs concerning her mother's political party. The case is supposed to appear in court on the 27th at Mbare.	Harare, Harare South	The case was verified and some of the perpetrators are out on bail facing charges of kidnapping. However, the main perpetrator is yet to be arrested. The case will be monitored at Mbare magistrate on Friday.
ZANU-PF aspiring candidate together with the ward councillor are moving from polling station to polling station holding rallies. During a rally a kraal head was asked why the secretary village is an MDC Alliance member. They threatened to be removed from handouts list and that he will be dealt with for not being able to control his village people. The kraal head could not report the matter to the police as he is a known ZANU-PF member, reporting to the police would seem as betrayal to his party.	Midlands, Zvishavane- Runde	The incident was verified and the village head was asked to report his case through the ZRP Midlands special liaison officer. The case was also forwarded to the ZHRC provincial team leader.