



Rine Vhathu

Thina Abantu

Iswe Banhu

We the People of Zimbabwe

Iswa Tubantu

Ife Anthu

Isu Vanhu

Call Centre Daily Report 24 July 2018

1. Daily call centre calls and action record

Table 1: Call Centre Data	
Total number of calls with incidents recorded	51
Total number of inbound calls	151
Total number of outbound calls	284
Missed overnight callers (for July 24)	8
Action taken	Wherever a violation was noted, callers were referred to police
Verified Incidents	6

2. Incidents reports

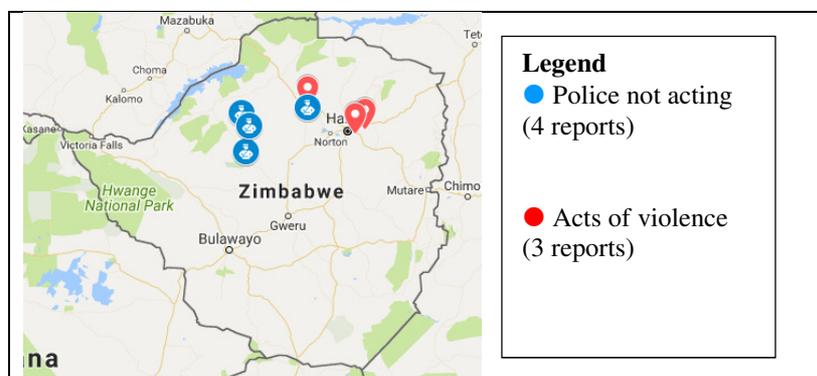
Reports were made for 52 people who interacted with the call centre, 4 reports stated that “All is well” leaving 48 callers with violations. A total of 72 violations were reported, impacting both individuals and communities as a whole.

Table 2: Incidents reported 24 Jul	
Violations	Number of reports
People being threatened with violence	27
Electoral malpractices	22
People being forced to do what they do not want to do	14
There has been violence	3
Other: Police not acting	4
Other: Use of school and school children	1
Other: Unable to report	1
All is well	4

3. Incidents of particular concern

It is of particular concern where violence has broken out, as well as reports which involve the interference or inaction of the state. On July 24 it was reported that there were acts of violence in Goromonzi, Chinhoyi and Epworth (Harare) and reports of police not acting in Chinhoyi and Gokwe.

Table 1: Incidents of particular concern



4. Verification Report

Six cases were followed up with verification, with action being taken for all cases.

Table 3: Reports		
Reports	Location (Province, Constituency)	Action taken
An aspiring councillor for ZANU-PF was using the voter's roll to determine the people that will be receiving GMB inputs. Those that are not registered to vote will not be getting the inputs. The inputs are to be distributed on the 24th of July. Caller was advised to report this to the police.	Mashonaland East, Wedza North	Confirmed and the victims were afraid to make a report to the police arguing that they were linked to ZANU-PF. Four people were claiming that their IDs were confiscated during the door-to-door campaign.
The victim was installing MDC posters at night when ZANU-PF members saw him. A war veteran later went and harassed the victim's wife saying her husband should be banished from the ZANU-PF farm. They then went to chief and told him that on election day ZANU-PF supporters would be first to vote and the opposition would come later so they can be marked. They promised the violence purge would start with them when it would be declared to start as it had happened in 2008. There is a lot of intimidation and threatening going on in the farm and even the police who are manning the nearest base are scared of the war veterans; some people are not sleeping in their homesteads anymore. All opposition parties have completely failed to campaign in the area, save for the few posters they installed at night. No one has the guts to report to the police in fear of victimization.	Masvingo, Mwenezi West	It was verified that the perpetrators have been on a violent campaign trail targeting known MDC-Alliance supporters. The victims have resorted to campaigning during the night.
There is a rally scheduled today at Dotito Primary School where The President is supposed to come. Right now school pupils are gathered at the venue for the rally including pupils from Dotito High School.	Mashonaland Central, Mount Darwin West	The reports were verified but at the time of making this update the rally was not yet confirmed. The President was at a rally in Mhondoro.
Stones were thrown at an MDC supporter's house. He has been told to leave because the land was given to settlers by ZANU-PF and only the party's supporters are to reside there.	Mashonaland East, Goromonzi South	Case confirmed. Victim advised to report his case to the police which he did. He is expected to get back to WTPZ with results of his interaction with the police.
A soldier and ZANU-PF supporter is threatening people to vote for ZANU-PF in the upcoming elections or they will have limbs amputated and will have their houses burnt down.	Manicaland Chipinge West	Case confirmed and affected persons have been advised to report him to the police and give the WTPZ a feedback on police action or inaction.
MDC Alliance had a rally in Sanyati. A man and his 3 family members and were given party regalia in form of t-shirts. He left for work and since his departure, the Kraal head has been threatening the victim's family which resides in the village. The Kraal head has been sending messages to the victim's wife. The victim is now very scared and worried for his family because the area is prone to violence during elections.	Mashonaland West, Sanyati	The incident was verified and the contact details for the chief were harvested. The case was referred to the ZHRC and the NPRC.