



Rine Vhathu

Thina Abantu

Iswe Banhu

We the People of Zimbabwe

Iswa Tubantu

Ife Anthu

Isu Vanhu

Call Centre Daily Report 28 July 2018

1. Daily call centre calls and action record

Table 1: Call Centre Data	
Total number of calls with incidents recorded	81
Total number of inbound calls	366
Total number of outbound calls	300
Action taken	Wherever a violation was noted, callers were referred to police, Zimbabwe Human Rights Commission, or to Zimbabwe Electoral Support Network according to the incident details
Verified Incidents	

N.B The above figures are from 24 hours coverage of the call centre.

2. Incidents reports

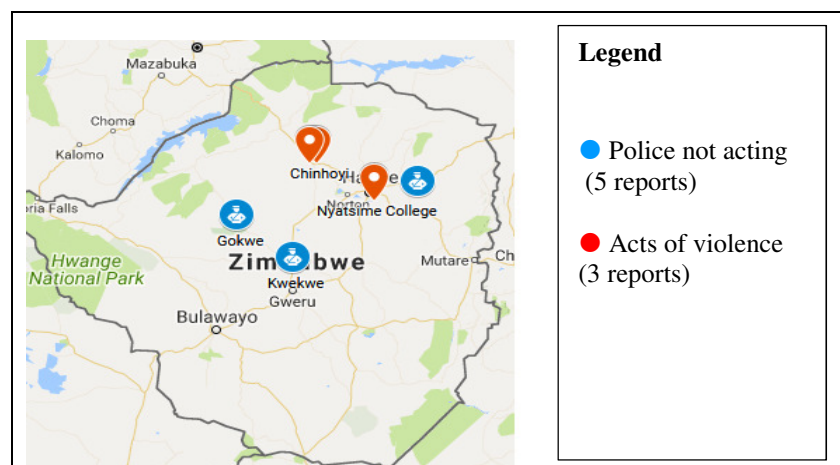
Reports were made for **81** people who interacted with the call centre. A total of **107** violations were reported, impacting both individuals and communities as a whole.

Table 2: Incidents reported 28 Jul	
Violations	Number of reports
Electoral malpractices	38
People being threatened with violence	43
People being forced to do what they do not want to do	17
There has been violence	3
Other: Police not acting	5
Other: Unable to report to police	1

3. Incidents of particular concern

It is of particular concern where violence has broken out, as well as reports which involve the interference or inaction of the state. On July 28 it was reported that there were two acts of violence in Mashonaland West areas near Chinhoyi at Musini Village (Muroyi Primary School) and Alaska mine, as well as one violent incident in Nyatsime in Chitungwiza. Police were reported not to act in both violence cases in Mashonaland West area, as well as in incidents in Gokwe Center, Murewa and Kwekwe.

Table 1: Incidents of particular concern



4. Verification Report

The following five cases from previous days were reported and taken up by the verification team:

Table 3: Verification Reports		
Reports	Location (Province, Constituency)	Action taken
MDC -ALLIANCE people were doing a car rally at Mbizo Shopping centre informing people about a rally that will be held the following day. They were then approached by ZANU-PF youths and were told to stop what they were doing. Whilst they were arguing ZANU-PF youths took out their machetes and attacked three MDC-members who were critically injured. They got to the police station and the ZANU-PF youths had already made a statement and there was a riot by the police gate. The victims have been sued and no statement has been produced by the police.	Midlands, Mbizo	The incident was verified; one of the victims who was arrested was set to appear at the Kwekwe Magistrates court charged with public violence. An MDC Alliance candidate provided his lawyer to represent the victim who now stands accused.
A village head is also a polling agent during elections and will be closely monitoring villagers who are MDC supporters. He is threatening that after elections these are the first people to be targeted.	Midlands, Gokwe North RDC	The case was confirmed and the villagers have since reported the case of intimidation to the police. The police have promised to reprimand the village head but refused to open a docket.
The victim was coming from a bar at midnight. His son, the perpetrator, is a ZANU-PF youth, and his wife is from the ZANU-PF women's league. A fight broke out between the victim and his family, resulting in the son breaking his father's leg and sustaining other serious injuries. They are still keeping him at home and he has not received medical assistance, they are not allowing anyone to come into the house.	Manicaland, Mutasa Central	The following was verified: in a family dispute a mother and her son are alleged to have beaten up the father and broke his leg in the process. They then lied to the hospital that he had slipped while trying to cross a river and injured himself in the process. Sender of message was advised to report the case to the police so that they investigate and uncover what really transpired.
The ZANU PF District chair convened a meeting at which he threatened opposition party members with violence. He said that he has a list of names of MDC supporters who should be assisted to vote despite their level of literacy.	Mashonaland East, Uzumba Marambapfungwe	It was verified that two Zanu-Pf youth are threatening people that they should ask to be assisted to vote on Monday. He was contacted by was not picking up his phone. He will be phoned again during the course of the day
The ZANU-PF vice chairlady has told the victim she will assist her to vote	Manicaland, Chimanimani West	The victim was advised to report the case to the police as this is violation of the electoral act. She was also advised to seek assistance from the contesting candidate of her ward and constituency. Verification has tried three times to contact the victim and will continue.