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Call Centre Daily Report 23 July 2018

1. Daily call centre calls and action record

Table 1: Call Centre Data	
Total number of calls with incidents recorded	45
Total number of inbound calls	38
Total number of outbound calls	364
Missed overnight callers (for July 23)	10
Action taken	Wherever a violation was noted, callers were referred to police
Verified Incidents	8

2. Incidents reports

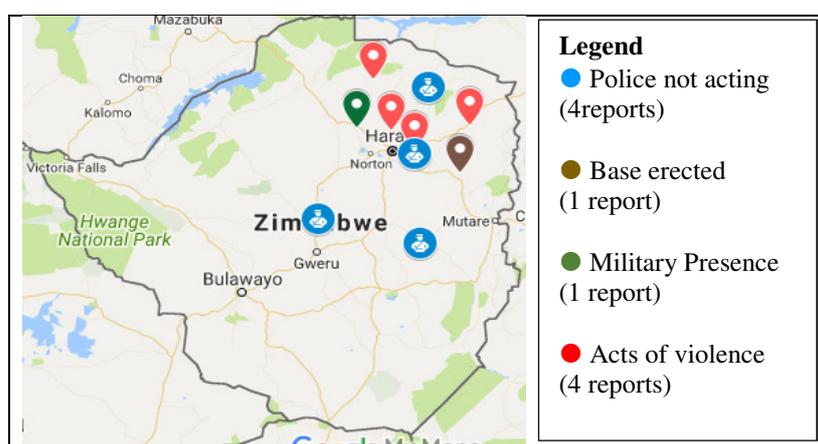
Reports were made for 45 people who interacted with the call centre. Two reports stated that “All is well’ leaving 43 callers with violations. A total of 61 violations were reported, impacting both individuals and communities as a whole.

Table 2: Incidents reported 23 Jul	
Violations	Number of reports
People being threatened with violence	24
Electoral malpractices	15
People being forced to do what they do not want to do	7
There has been violence	4
Other: Police not acting	4
Other: Arrested	2
Other: Base erected	1
Other: Military Presence	1
Other (various)	3
All is well	2

3. Incidents of particular concern

It is of particular concern where violence has broken out, as well as reports which involve the interference or inaction of the state. On July 23 it was reported that there were acts of violence in Goromonzi South, Guruve South, Mazowe South and Mutoko South, and a base was erected in Headlands, Makoni. Military presence was reported in Zvimba.

Table 1: Incidents of particular concern



4. Verification Report

Eight cases were followed up with verification, with action being taken for all cases.

Table 3: Reports		
Reports	Location (Province, Constituency)	Action taken
A man went to ZANU-PF and gave them names that he said were names of MDC Alliance members. The ZANU-PF Chairman then approached a suspected MDC Alliance supporter and told him that he knew that he was a MDC Alliance supporter and he was on the list of people who are going to be beaten up during the election re-run.	Mashonaland Central, Mazowe West	Case confirmed. Unidentified vehicles with no plates moving in the area and threatening violence and evictions if ZANU-PF loses elections. It is now difficult to go and shop at the local business centre.
MDC Alliance members were conducting door to door campaigns in ward 21 Bindura South. The road was blocked with logs by ZANU-PF members, including the ZANU-PF councillor. The perpetrators pounced on them and beat them up, including pouring beer on them. The victims sustained injuries and one had his spectacles stolen. The victims are currently at the police reporting the case and have received medical attention from the hospital. The victims have a video which they recorded during the assault.	Mashonaland Central, Bindura South	Case confirmed. Victims case referred to ZLHR. They are supposed to be in court at 11.00hrs.
Soldiers came and camped at the great dyke along Mutorashanga road, they are heavily armed. They came to the Sutton Mine stadium and questioned youths on who they were going to vote for. For now their intentions are not clear, they appear to be waiting for an instruction. They are estimated to be around 8 to 15 in number as no one has dared to come closer to the camp.	Mashonaland West, Zvimba South	Soldiers came to Sutton mine stadium and asked youths playing football whom they will vote for. They were armed and are staying in the mountains in the same place where they have been camping every time there is an election
An aspiring MDC Alliance candidate was beaten up by an aspiring ZANU-PF MP. After being beaten up, he was taken to Makosa Police station and arrested. He was then taken to court and was released on bail.	Mashonaand East, Mutoko South	The incident was verified and the victim was assisted to access treatment
A man reported an incident where his bicycle was run over by a car. Police refused to assist him and when he questioned why they started beating him up and tore his ZANU-PF t-shirt. He is being held at Concession Police station and the sister was denied access to him but was just told that he had been badly and has not been eating.	Mashonaland Central, Mazowe South	The incident has been verified and the victim who is a soldier was still detained at Concession police station. The relatives said the victim had his lawyers.
The youth chairman for MDC Alliance in Guruve South had his house burnt down. He managed to escape unhurt but has lost most of his belongings. He has very strong reason to suspect ZANU-PF is behind the arson case.	Mashonaland Central, Guruve South	The case has been verified and the police officers have already been notified of the arson attack.
An MDC Alliance member contested to stand as an MP for Marondera West Constituency but lost in the primary elections. For the past two weeks he has noted that a suspicious man suspected to be from Military intelligence has been following him. He has bumped into this man 5 times. When he met him in Harare city centre he was told to be careful. He is now afraid and doesn't know what to do and why he is being followed.	Mashonaland East, Marondera West	Victim suspects that he is being followed but there is no conclusive evidence that the person tailing him is from military intelligence. At the same time there is nothing to discount his fears. He was advised to report to the police.
The caller was taken by ZANU-PF members in 2013 and was stationed at a base before. Young boys in all wards in Headlands were told to come to Tafadzwa Primary School by a known ZANU-PF youth leader. The caller is suspecting that this is a base camp set-up that is being organized.	Manicaland, Headlands.	30 youths per ward have been summoned to come with blankets to Tafadzwa Primary School ZANU-PF provincial youth member. It is claimed the youths are to be taught to drive cars. Parents suspect it is a gimmick to create a base.